

# **Eldon Rewards Campaign Terms & Conditions**

## **Organizer & Eligibility:**

1. Eldon Rewards – Spend & Win (“the Campaign”) is organized by Eldon Healthcare (“the Organizer”).
2. The campaign is a points-based reward program.
3. This campaign is open to all individual, **aged eighteen (18) years old and above.**
4. To participate, user must make a minimum RM 80 purchase of **any Eldon products in a single receipt.**
5. **ELDON products** refer to any product under the brands **ELDON NUTRITION, ELDON DX, ELDON, HOLISTICA, FLEXIGEL, ASCENTIA, DR CARDIO, MAMARINE, MEDSKIN and NUTRIHERBS.**
6. Only receipts that reflect prices according to our price list will be accepted. Prices that **deviate from our listed prices will result in disqualification.**
7. Participants must register and create an account on the game platform with the correct contact details and upload a valid receipt.

## **Campaign Duration and Redemption**

1. The Campaign starts from 1 March 2024 at 12.00am and closes on 28 February 2025 at 11.59pm (“Campaign Period”). The Organizer may at its sole and absolute discretion amend the Campaign Period at any time without prior notice to any party whatsoever. Unless otherwise varied to the contrary by the Organizer, any participation in the Campaign shall be governed by the Terms and Conditions set out herein which shall always remain in full force and effect. Entries received outside the Campaign Period shall automatically be disqualified.
2. Winners can redeem their gifts (“Redemption Items”) from 1 March 2024 until 28 February 2025 (“Redemption Period”). The Organizer may at its sole and absolute discretion amend the Redemption Period at any time without prior notice to any party whatsoever. Unless otherwise varied to the contrary by the Organizer, any participation in the Campaign shall be governed by the Terms and Conditions set out herein which shall remain in full force and effect at all times.
3. Redemption items are strictly not re-sellable, not transferable and not exchangeable for cash or other items.
4. Redemptions and items availability are while stocks last.
5. Visuals used are for illustration purposes only and may not reflect the appearance and quantity of the exact product/gift.
6. All products are not transferable, re-saleable and exchangeable for cash.

## **How to Join/Participate:**

To participate, Eligible Participants must comply with each of the following:

**Step 1:**

Make a purchase of any Eldon products with a minimum spend of RM80, in a single receipt, from any of the participating outlets to be eligible to participate in the Campaign.

**Step 2:**

Access the official loyalty website (<https://eldonrewards.com>) through any of the following channels

- a. Advertisements
- b. QR code

**Step 3:**

Complete registration for Eldon Loyalty Campaign by submitting the following information:

- a. Name
- b. Email Address
- c. Mobile Number

**Step 4:**

Upload your purchase receipt on the Campaign website. The receipt shall clearly list the outlet name, SKU name of the Eldon product purchased, and the date of purchase that is within the Campaign Period. To be eligible for the rewards, the receipt will have a minimum spend of RM80 on any Eldon products, in a single receipt.

**Step 5:**

Upon successful validation of your receipt, you will then be given a chance to play the Spin the Win game and earn Eldon points. These accumulated Eldon points can then be used to redeem rewards.

- Photo submission of Official Receipt must meet the following criteria:
  - a) Photo must clearly show the transaction amount, date of purchase, name of outlet, and SKU name of Eldon product.
- Photos must meet minimum visual quality standards. Visible mirroring, dithering, graininess, blurriness, overexposures, compression artefacts or other degradations to image clarity will not be accepted and will be disqualified. The Organizer's decisions are final.

**Rewards:**

1. For each transaction, only a minimum spend of RM80 on any Eldon products in a single receipt, will be eligible to earn 1 chance to play our Spin the Wheel game to collect Eldon points, and utilize the points to redeem rewards.

2. There will be no limit to how many times you can upload a receipt to earn a chance to play the game.
3. Please refer to the table below to see the rewards you can redeem based on your accumulated Eldon points:

No.	Eldon Points	Eligible Rewards for Redemption
1	3000 Eldon points	RM15 TnG eWallet Reload Pin

4. Rewards cannot be exchanged or returned for points, another product or service or a monetary refund.
5. Eldon points are strictly not transferable, not refundable and cannot be exchanged for cash under any circumstances.
6. Redemptions cannot be cancelled & points are not refundable.

**Consent and Data Usage:**

1. By participating in this loyalty campaign, you agree that Eldon Healthcare may use the contact information provided by you to send promotional, marketing, and other publicity information from Eldon Healthcare, from time to time.
2. You hereby consent to the collection, use, disclosure, transfer, storage, and any other processing of the personal data provided by you, including but not limited to your name, contact details, and address, for the purposes relating to the Campaign.
3. This consent extends to all applicable personal data protection laws in Malaysia, including but not limited to the Personal Data Protection Act 2010.
4. Eldon Healthcare reserves the right to modify or alter the terms and conditions at any time even within the period of the lucky draw without prior notice.
5. Kindly be aware that Eldon Healthcare will never solicit your IC number or personal data through social media channels. We will initiate contact exclusively through our official WhatsApp messaging or call at (+607-660 0960) .

**Right of the Organizer**

- a) All entries will be the property of the Organizer and the Eligible Participants will not claim, use, or exploit the entries for any purpose by any means at any time. By entering the Campaign, each Eligible Participants agrees that the Organizer reserves the right to publish, use the names and/or photographs of the Eligible Participants and/or winners as material for advertising and/or publicity purposes without payment or prior notice, and further agree that by entering the Campaign, the Eligible Participants and/or the winners waive all rights associated with the image they have submitted for the contest. Eligible Participants shall not be entitled to claim ownership or other forms of compensation on the materials.
- b) By entering the Campaign, each Eligible Participants is deemed to have read, understood all the Terms and Conditions of the Campaign and they are fully and unconditionally agreed to be bound by it (as varied or changed). The Organizer reserves the right to amend these Terms and Conditions where necessary for legal, technical, or commercial reasons and any such amendments shall be effective on the posting of the Campaign website. The Organizer also reserves the right to change the redemption mechanics at

any time, with or without notice. Please check these Terms and Conditions regularly to see if there have been any changes.

- c) The Organizer reserves the right to modify, suspend or cancel the Campaign at any time without prior notice if it becomes not capable of running as planned, technically interfered or corrupted, including but not limited to infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or any other causes beyond the control of the Organizer, despite the best efforts of the Organizer.
  
- d) Any Terms and Conditions applicable to the Campaign which is illegal, prohibited, or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition, or unenforceability without invalidating the remaining provisions.